



March 18, 2020

A message from our CEO and President regarding COVID-19

As you no doubt understand, these are unprecedented times and the challenges that we are dealing with are substantial. After much deliberation and consideration, we have concluded that in order to minimize the risk for our residents and team members - effective 9:00 AM Thursday March 19th - we will be implementing a modified Shelter In Place protocol. This means that we will be requiring residents to stay in their suites, other than as outlined below.

We understand that these measures may result in additional stress. In order to alleviate this, our team members will organize a schedule for residents to get out of their suite to stretch their legs, while also ensuring that they do not come into close contact with any other residents or team members. Our team will deliver meals to residents in their suites which will continue to be nutritious and we will be as creative as we can be given the circumstances.

We will, of course, continue to provide health care support on a one-on-one basis and our Life Enrichment team members will work to engage residents in a way that keeps them active and socially engaged – again, as best they can given the circumstances.

It goes without saying that our thoughts go out to anyone who may be affected by the coronavirus.

On behalf of all of us at Verve Senior Living, thank you for your continued trust and support. We encourage you to do what you can to stay healthy and protect the health of others.

John A. Carnella
President and CEO